

Spa INFORMATION

HOURS - SPA & RETAIL BOUTIQUE

Sunday - Friday | 9:00am – 5:00pm

Saturday | 9:00am – 6:00pm

CONTACT US

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Email: LASWD_spateam@hilton.com

LOCATION

3752 Las Vegas Blvd S

Las Vegas, NV 89158

Located on the eighth floor

CANCELLATION POLICY

Please allow 24 hours notice of cancellation to avoid charges. A credit card number is required at the time of booking and cancellations within 24 hours will incur a 100% charge.

ARRIVAL PROCESS

We recommend that you check-in early at the Spa Reception at least 30+ minutes prior to your first scheduled appointment. This allows you to enjoy our welcome ritual, full Spa tour and access to our facilities. Please note, late arrivals will not receive a time extension of scheduled treatments.

GRATUITIES & SERVICE CHARGE

A 20% service charge is added to all treatments and services, which is divided among spa staff. Additional gratuity goes solely to the service provider(s).

DIGITAL SILENCE

To respect the privacy of our spa guests and maintain the sanctuary of our spa, we request that guests refrain from using their cell phone in the spa locker room, wet areas and treatment areas.

AGE REQUIREMENT

The minimum age requirement for access to the spa is 18 years of age.

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FACILITIES

Hotel guests that book a spa treatment also receive complimentary spa facility access; without a spa treatment booking, spa facility access is \$75.

Non Hotel guests that book a spa treatment also receive complimentary spa facility access; without a spa treatment booking, spa facility access is \$100.

Includes various rooms and experiences such as steam rooms, experience showers, hammam, vitality pool, laconium rooms, saunas, tepidarium chairs, zen relaxation rooms, and ice fountains.

FAQ's

Are walk-ins accepted?

Yes, walk-ins are welcome subject to availability.

Can guests tour the facility?

To respect the privacy of our spa guests in a state of undress, we will not provide tours of our Heat Experiences or treatment rooms. Pictures are provided on the hotel website.

Where can I purchase a spa gift card?

Gift cards can only be purchased via our website under the Wellness tab.

What should guests bring to treatments?

Guests may arrive with few personal items. Robes, sandals, personal lockers and grooming supplies are provided. All Heat Experiences, men's, and women's areas are clothing optional except for the Co-Ed Lounge & Hammam room.

Do guests have to disrobe entirely for their treatment?

Guests may disrobe to their personal level of comfort. It is recommended for maximum comfort to completely disrobe for treatment. The therapist will keep you covered with a towel at all times and only expose areas they are massaging. Disposable undergarments are provided upon request.

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FAQ's

Can guests request male or female therapist preferences?

Yes.

Are there any medical conditions (physical ailments, disabilities or allergies) that would prevent guests from having certain spa treatments?

Please advise us of any health conditions, allergies or injuries that could affect your experience when making your spa reservation and we will do our best to accommodate appropriately.

Does the spa offer any pregnancy-safe services?

We offer Maternity Massages and other treatments safe for pregnancy.

Can the spa team help the guest decide what treatments are best suited for them?

Yes - Our Spa Concierge are highly trained and knowledgeable in all spa treatments. Wellness Treatments are a great way to customize a spa treatment with the therapist's assistance.

Should guests take jewellery off?

Yes, we request you leave any valuable items in your guest room safe or at home.

Can guests wear makeup?

Yes, however, we recommend cleansing the face before using any Heat Experiences.



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